



Asco Car Hire cc

195 Mandume Ndemufayo Av.
Southern Industrial Area
PO Box 40214 - Windhoek - Namibia
Tel: +264 61 377200
Fax: +264 61 377203
E-mail: info@ascocarhire.com
Web: <http://www.ascocarhire.com>

ADDITIONAL INFORMATION ABOUT THE RENTAL

REQUIREMENTS FOR THE CAR HIRE

- The minimum rental period is 6 days.
- Minimum age for Toyota Hilux 3.0 and smaller is 25 years, for Toyota Safari 3.0 and bigger 30 years. The driver must be in possession of a valid driving license for at least 3 years.
- **Valid drivers licenses are: An international driving license, an European Community driving license (credit card format), any national drivers license in English or any non-English driving license with a certified translation in English.**

! You will not be able to rent a vehicle if not in possession of a valid driving license!

PRICE DETAILS

Rental Prices include:

- Third Party Insurance
- Unlimited Mileage
- Value Added Tax (VAT)
- Oil, Maintenance, Cleaning
- Airport Transfers (7:00h – 16:30h)
- Collision Damage Waiver (CDW) 90%
- 2 Spare Wheels for all 4x4s
- Emergency Tools

Rental Prices exclude:

- One Way Rentals (prices on request)
- Reduced Excess Fees
- Tow In / Recovery Charges in case the vehicle is immobilized
- Baby/Booster Seats N\$ 150.00 per Rental
- Additional Drivers N\$ 25.00 per Day
- Cross Border Permits
- Local Costs / Taxes in other countries
- Contract Fee N\$ 25.00
- Traffic Fine Handling Fee
- Accident / Damage Claim Handling Fee
- Late return surcharge (after 16:00h)

CAMPING STARTER PACK

The camping starter pack (N\$ 500) is a convenient way to start your camping trip, as the most important items which you might need...and tend to forget are included.

- Firewood
- Charcoal
- Blizz (Firelighters)
- Matches (2 x boxes)
- Drinking water (2 x 5 litre bottles)
- Cooking oil
- Tin foil
- Coffee
- Coffee whitener
- Doom (Insect spray)
- Dishwashing liquid
- Hand wash soap
- Kitchen towel
- Different kinds of kitchen cloth
- Rubbish bags
- Toilet paper (2 x rolls)
- Kitchen paper (2x rolls)



The starter pack can be pre ordered and will be handed out together with your vehicle. You can also buy all items in our **Curio Shop**.

CROSS BORDER

Any cross border rental must be arranged with Asco Car Hire prior to departure:

Cross-border permit for Botswana, South Africa, Lesotho, Swaziland and Zimbabwe:

N\$ 500.00 per vehicle. (Multiple entry)

Cross-border permit when access to Zambia, Malawi and Mozambique is included:

N\$ 2000.00 per vehicle. (Multiple entry)

Please take note: The cross border permit is a permission letter only. It does not include any local border crossing fees, road taxes, etc.

Zambia, Malawi and Mozambique: It is not possible to reduce the excess and theft of the vehicle is only covered upon the return of the ignition key accompanied by a police report from the local police.

IRIDIUM SATELLITE PHONE



Our cell phone network covers only 30% of Namibia. In case of emergency this Iridium Satellite Phone offers you unlimited communications from even the remotest wilderness in Southern Africa. It comes with a carrying bag and 220 V and 12 V car charger. Call charges: US\$ 1.95 / min.

N\$ 80.00 per day (N\$ 5,000.00 liability for loss or damage)

Please book in advance

GARMIN NUVI GPS NAVIGATION SYSTEM



The GPS Navigation System unit from Garmin guides you through all Southern African countries, off-road as well as on the tar road. Easy to use, with touch screen that shows distances and arrival time. Hand-held or fixed in the vehicle powered by the cigarette lighter power outlet. The Navigation System guides the user visually through turn-by-turn directions and verbally in 40 different languages.

N\$ 60.00 per day (N\$ 1,400.00 liability for loss or damage)

Please book in advance

FM TRANSMITTER



The FM transmitter is the ideal solution to play your music in your vehicle. Just connect your MP3 player or iPod to this small FM transmitter and your music plays like a normal radio station. There is an USB charging socket available, which you can use to charge your MP3 player.

Purchase N\$150.00

MTC SIM CARD & AIRTIME

You can get a Namibian MTC SIM Card with N\$50.00 airtime for N\$100.00 (or €10.00).

BREAKDOWN SERVICE

All vehicles are backed up by a **24-hour breakdown and assistance service**. In case of a mechanical breakdown Asco Car Hire will assist you within a maximum time of 24 hours directly or through a local workshop. Certain difficult-to-access areas are excluded; like Damaraland, Kaokoland, Bushmanland, Kaudum National Park.

Namib Desert (Luederitz – Walvis Bay): Entry strictly not allowed!!!

Chobe & Moremi National Parks and surrounding areas: *Enter at own risk!!!*

No backup can be provided. Renter is liable for all costs resulting from damages, tow-ins, breakdowns, transfers and repairs.

PAYMENT

Your reservation will be confirmed and secured upon the receipt of a **non-refundable** deposit of EUR 250.00 or N\$ 2,500.00.

Bank transfer:

Deposit of EUR 250.00 to our account: See **bottom of QUOTE**.

Please include the Invoice/Quote number with every payment and always use the IBAN and BIC codes, otherwise you could be charged transfer costs of up to EUR 15.00. It is possible to transfer the whole rental amount (latest 7 days prior to rental start) on our bank account. Otherwise it is payable with a credit card when you collect the vehicle at our office.

Credit Card:

Fax: You will be provided with a credit card authorization form which can be returned via e-mail or fax to +264 61 377 203.

Email: You can send us your credit card number over our secure server: <http://ascocarhire.com/en/contact-us/payments/>

Pay pal:

Make your payment under the following link: <http://ascocarhire.com/en/contact-us/payments/>

Please be aware that a payment by credit card (via secure server or speed point machine) is always in local currency (Namibian Dollar). This might result in a (slight) deviation between the quoted Euro amount and the deducted amount, which will be shown on your bank statement, caused by different exchange rates used by the banks and credit card companies involved. Payments by credit card using PayPal are always in Euro.

We will confirm your booking immediately after receiving your deposit. In the event of a written cancellation of the booking 90 days prior to the date of intended collection of the vehicle, you will be refunded with the total payment already effected by you.

INSURANCE / EXCESS WAIVER

An excess deposit must be provided by credit card when arriving at Asco Car Hire. This excess deposit can be reduced according to the excess options on our website; the amount chosen will be authorized (not deducted).

Visa, Master Cards or Diners Club only

(Please note that the provided credit card should be valid for at least 120 days from day of rental start.)

We do not accept electron cards.

You should have sufficient funds on your credit card to cover the excess amount. No vehicle will be released without a successful authorization of the chosen excess amount.

Information regarding Collision Damage Waiver (CDW) and/or Theft Loss Waiver (TLW) can be obtained in our Terms and Conditions (on request)

Damages to tyres, glass and the undercarriage of the vehicle are not included in the Standard Excess and Reduced Excess 1 & 2. No repaired tyres will be accepted.

Reduced Excess 3 has an excess amount of N\$1,500.00

Additionally to normal traffic accident, 3rd party insurance and theft of vehicle (which is included in the Standard Excess and Reduced Excess 1 & 2) it covers:

***Sandblast Damages**

***One Damaged Tyre**

***Single Vehicle Accidents** (negligence excluded)

***Glass Damages**

In case of any damages covered in this insurance option the renter is always liable for the excess amount of N\$ 1,500.00.

Asco Car Hire recommends its clients to insure themselves against medical, personal expenses and loss of luggage, as these are not included in the excess waiver.

! Asco Car Hire reserves the right to replace any vehicle with a similar one !

AIRPORT TRANSFER

Please inform us 7 days before your arrival on the exact date and time of your arrival, including your flight number and the number of persons traveling, so that we can meet you at the airport upon arrival. We will bring you to our offices in Windhoek to pick up your vehicle or take you to your accommodation in Windhoek. These transfers from and to the airport are **free of charge**. **Please note that our free shuttle service operates on a fixed time schedule and route. The service runs from 7:00h (earliest departure from Asco offices) till 16:30h (latest departure from Asco offices). Please note, that our driver will depart from the airport 90 minutes after the scheduled landing of your flight. In case you arrive in Windhoek after 17:00h (Fridays 16:30), you only can get your vehicle on the next day.**

The Airport Company legally forbids vehicle pick-ups and drop-offs at the International Airport.

Luggage: We recommend you to bring **soft** bags to store your luggage in while traveling. Hard-shell cases may be difficult or even impossible to fit in some vehicles. The suitcases you don't need can be stored at our offices during your trip.

OFFICE HOURS:

Mondays – Thursdays: 07:30 – 17:00

Fridays: 07:30 – 16:30

Rental hours: 08:00 – 16:00 (Monday till Sunday, also public holidays)